

PUBLIC-SITE ACCESSIBILITY · TITLE II EVIDENCE

City of Monticello, Minnesota

This pack looks at public pages and public PDFs on the city’s website for accessibility. Dated file for the Title II record. Not a conformance stamp.

SITE

 www.monticellomn.gov

POPULATION BAND

Under 50,000

TITLE II DEADLINE

26 April 2028

PACK DATE

7 September 2026

RUN ID

651dccf1-6659-4a96-a4a9-68402e4b6973

SCOPE

25

HTML pages sampled

29

PDFs in ticket scope

9

PDFs listed hash-only

3

Blocked URLs

Hash-only PDFs (listed, not ticketed; city attorney owns the exception call):

DOCUMENT

WHY LISTED


[City of Monticello Newsletter](#)

Listed only. Looks like archived or preexisting material not currently used to apply for or participate in a service. City attorney owns the exception call.


[Resident Guide — City of Monticello](#)

Listed only. Looks like archived or preexisting material not currently used to apply for or participate in a service. City attorney owns the exception call.


[Monthly Stormwater Tips Calendar](#)

Listed only. Looks like archived or preexisting material not currently used to apply for or participate in a service. City attorney owns the exception call.


[Monthly Stormwater Tips Calendar — Spanish Version](#)

Listed only. Looks like archived or preexisting material not currently used to apply for or participate in a service. City attorney owns the exception call.


[Why Monticello Were Connecting Nature Business](#)

Listed only. Looks like archived or preexisting material not currently used to apply for or participate in a service. City attorney owns the exception call.


[Parks and Pathways Map](#)

Listed only. Looks like archived or preexisting material not currently used to apply for or participate in a service. City attorney owns the exception call.


[LRS 2026 Service Calendar](#)

Listed only. Looks like archived or preexisting material not currently used to apply for or participate in a service. City attorney owns the exception call.


[LRS Monticello Service Days Map](#)

Listed only. Looks like archived or preexisting material not currently used to apply for or participate in a service. City attorney owns the exception call.


[Document 1883](#)

Listed only. Looks like archived or preexisting material not currently used to apply for or participate in a service. City attorney owns the exception call.

Out of scope: intranet, LMS, payment vendors, authenticated portals.

CHANGE SINCE LAST PACK

Baseline pack. No prior month to compare.

TOP RISKS

1. Current packet or form PDF needs an accessibility pass:
https://www.monticellomn.gov/AgendaCenter/ViewFile/Agenda/_08292024-908
2. Text contrast is too low to read — the text “Loading” (3 pages)
3. Text contrast is too low to read — the link “Home” (20 pages)
4. Text contrast is too low to read — a button (<https://www.monticellomn.gov/729/Monticello-Community-Center>)
5. Text contrast is too low to read — the link “Chrome” (<https://www.monticellomn.gov/AgendaCenter>)

TICKET LIST · 5

CRITICAL Text contrast is too low to read

In the text “Loading”

ON 3 PAGES

-  <https://www.monticellomn.gov/>
-  <https://www.monticellomn.gov/101/Community>
-  <https://www.monticellomn.gov/618/Monticello-Community-Center>

WHAT WE SAW

Text is too light against the background for many people to read. The failing region is the text “Loading”. Measured contrast is about 1.3 to 1 (too light to read comfortably).

WHY IT MATTERS

If residents cannot read the words, they cannot use that page.

WHAT TO DO

Open the page in your website editor.

This same problem showed up on 3 pages. Fix it once in the CivicPlus theme or shared header/footer — not page by page.

- 1 In CivicPlus, open Content -> Pages and this page.
- 2 Find the light text or the block behind it.
- 3 Darken the text or lighten the background until it reads on a phone.

CRITICAL Text contrast is too low to read

In the link “Home”

ON 20 PAGES

<https://www.monticellomn.gov/27/Government>

<https://www.monticellomn.gov/31/City-Services>

<https://www.monticellomn.gov/149/Departments>

<https://www.monticellomn.gov/9/I-Want-To>

<https://www.monticellomn.gov/301/Watch-a-City-Meeting>

<https://www.monticellomn.gov/FormCenter/RequestTracker-Forms-20-20/Report-a-Problem-70-70>

<https://www.monticellomn.gov/354/City-Forms-Licenses-Permits>

<https://www.monticellomn.gov/209/Utilities-Garbage-Recycling>

<https://www.monticellomn.gov/160/DMV>

<https://www.monticellomn.gov/286/Elections>

<https://www.monticellomn.gov/243/Building-Safety-Code-Enforcement>

<https://www.monticellomn.gov/267/Development-Planning>

<https://www.monticellomn.gov/281/Economic-Development>

<https://www.monticellomn.gov/173/Projects>

<https://www.monticellomn.gov/CivicAlerts.aspx?AID=636>

<https://www.monticellomn.gov/CivicAlerts.aspx?AID=635>

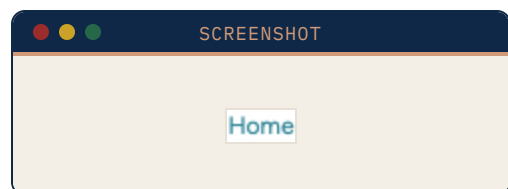
<https://www.monticellomn.gov/CivicAlerts.aspx?CID=1>

<https://www.monticellomn.gov/Calendar.aspx?EID=2487>

<https://www.monticellomn.gov/Calendar.aspx?EID=2552>

<https://www.monticellomn.gov/Calendar.aspx?EID=2601>

WHERE ON THE PAGE



WHAT WE SAW

Text is too light against the background for many people to read. The failing region is the link “Home”. Measured contrast is about 4.3 to 1 (too light to read comfortably).

WHY IT MATTERS

If residents cannot read the words, they cannot use that page.

WHAT TO DO

Open the page in your website editor.

This same problem showed up on 20 pages. Fix it once in the CivicPlus theme or shared header/footer — not page by page.

- 1 In CivicPlus, open Content -> Pages and this page.
- 2 Find the light text or the block behind it.

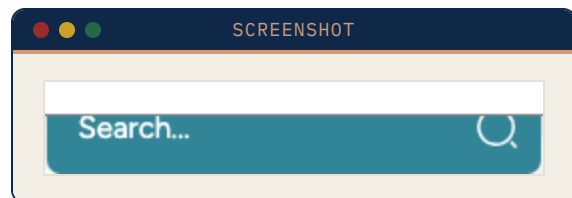
-
-
- 3 Darken the text or lighten the background until it reads on a phone.

CRITICAL Text contrast is too low to read

In a button

 <https://www.monticellomn.gov/729/Monticello-Community-Center>

WHERE ON THE PAGE



WHAT WE SAW

Text is too light against the background for many people to read. The failing region is a button. Measured contrast is about 4.3 to 1 (too light to read comfortably).

WHY IT MATTERS

If residents cannot read the words, they cannot use that page.

WHAT TO DO

Open the page in your website editor.

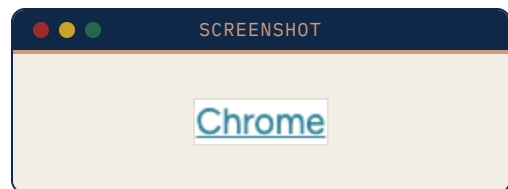
- 1 In CivicPlus, open Content -> Pages and this page.
- 2 Find the light text or the block behind it.
- 3 Darken the text or lighten the background until it reads on a phone.

CRITICAL Text contrast is too low to read

In the link "Chrome"

 <https://www.monticellomn.gov/AgendaCenter>

WHERE ON THE PAGE



WHAT WE SAW

Text is too light against the background for many people to read. The failing region is the link "Chrome". Measured contrast is about 4.3 to 1 (too light to read comfortably).

WHY IT MATTERS

If residents cannot read the words, they cannot use that page.

WHAT TO DO

Open the page in your website editor.

- 1 In CivicPlus, open Content -> Pages and this page.
- 2 Find the light text or the block behind it.
- 3 Darken the text or lighten the background until it reads on a phone.

MEDIUM Link has no accessible name

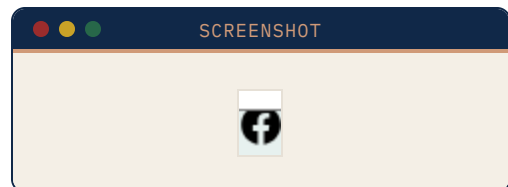
In the Facebook icon

ON 2 PAGES

 <https://www.monticellomn.gov/729/Monticello-Community-Center>

 <https://www.monticellomn.gov/618/Monticello-Community-Center>

WHERE ON THE PAGE



WHAT WE SAW

A link has no usable name (empty, “click here,” or icon-only). The failing region is the Facebook icon.

WHY IT MATTERS

People cannot tell where the link goes.

WHAT TO DO

Open the page in your website editor.

This same problem showed up on 2 pages. Fix it once in the CivicPlus theme or shared header/footer — not page by page.

- 1 In CivicPlus, open Content -> Pages and this page.
- 2 Find the empty or icon-only link (often a social icon in the header or footer).
- 3 Give it a name that matches the destination (for example, “Facebook”).

METHOD

Automated checks on sampled public HTML pages. Published research finds 16 of 50 WCAG 2.1 AA success criteria fully automatable, and about 57% of issue instances in that sample. This pack is not a full conformance audit.